

Exostar User Insight Survey Results

In a recent survey conducted at the Society for Clinical Research Sites (SCRS) Global Summit we uncovered details about “The Day in the Life of a Clinical Site Professional”.

The research provided valuable information and validated that while technology is a tremendous asset, it can also add complexity and frustration to their job which requires the use of a multitude of software applications to get new drugs to market.

It should come as no surprise that 76% of the site users surveyed state their Top Technology Software Challenge is having too many systems with different login credentials and processes to remember.

76%

THE TOP TECH SOFTWARE CHALLENGE FOR CLINICAL TRIALS IS TOO MANY LOGINS & PROCESSES

Out of the 67 respondents, the top three roles, accounting for 89% of the total, were:



58%

Study Coordinators

16%

Clinical Care Providers



15%

Investigators



Remaining respondents: 4% CRA, 7% CRO Resources

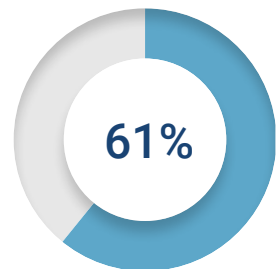
Here's a deeper look into what the data revealed.

Clinical Site Users are supporting an incredible number of studies, many claiming over 11+ concurrent studies, each of them requiring 11 or more systems for data capture. Based on these statistics, a typical large pharma clinical study incurs approximately **\$250,000+/month to assist users with new system registrations, password reset and maintenance.**

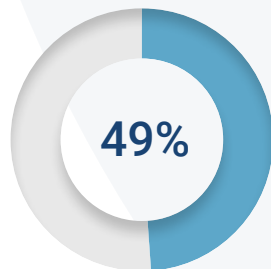
The majority of those surveyed admitted to using sticky notes or a log sheet to keep track of all passwords - something they were reluctant to admit but said was necessary to get the job done. **If this sounds familiar, then becoming part of the Exostar Life Sciences Community is the solution to eliminate the burden, boost productivity and improve user satisfaction.**

Talk with your Study Coordinator or your Sponsor today and let them know you would like your Sponsors and highly utilized applications connected to the **Exostar Community of over 500,000 users**. The top technology software burden is easily addressed.

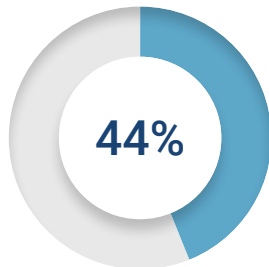
Additional Factors Affecting Productivity



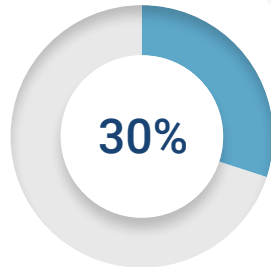
Using 11+ systems for studies



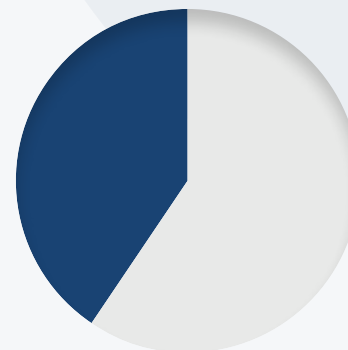
Working on 11+ studies at a time



Spend >10 minutes on account activation



Reset password 3-5 times per month



Do You Use Single Sign-On?

● YES ● NO



Contact Exostar to learn how we can simplify the site users experience and expedite study start up.

EXOSTAR[®]
We build trust.